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# CRC cards

## Design Orientado a Objetos

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# CRC

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- **C**lass-**R**esponsibility-**C**ollaborator cards

*Kent Beck, Apple Computer, Inc.*

*Ward Cunningham, Wyatt Software Services, Inc.*

– “A Laboratory For Teaching  
Object-Oriented Thinking”

- *From the OOPSLA'89 Conference Proceedings  
October 1-6, 1989, New Orleans, Louisiana  
And the special issue of SIGPLAN Notices  
Volume 24, Number 10, October 1989*

# Grade School Example

## Object-oriented description

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	Responsibility	Collaborators
Teacher	Teaches Lessons Evaluates Students	Secretary Student Principal
Student	Learns Lessons	Teacher Principal
Principal	Administers Funds Disciplines Students Hires Staff	Teacher Secretary Student
Nurse	Gives First Aid Gives Vaccinations	Students Teachers
Secretary	Answers Phone Prints Handouts	Teacher Principal
Janitor	Cleans Building Fixes Equipment	Teacher Secretary
Cook	Prepares Meals	Janitor

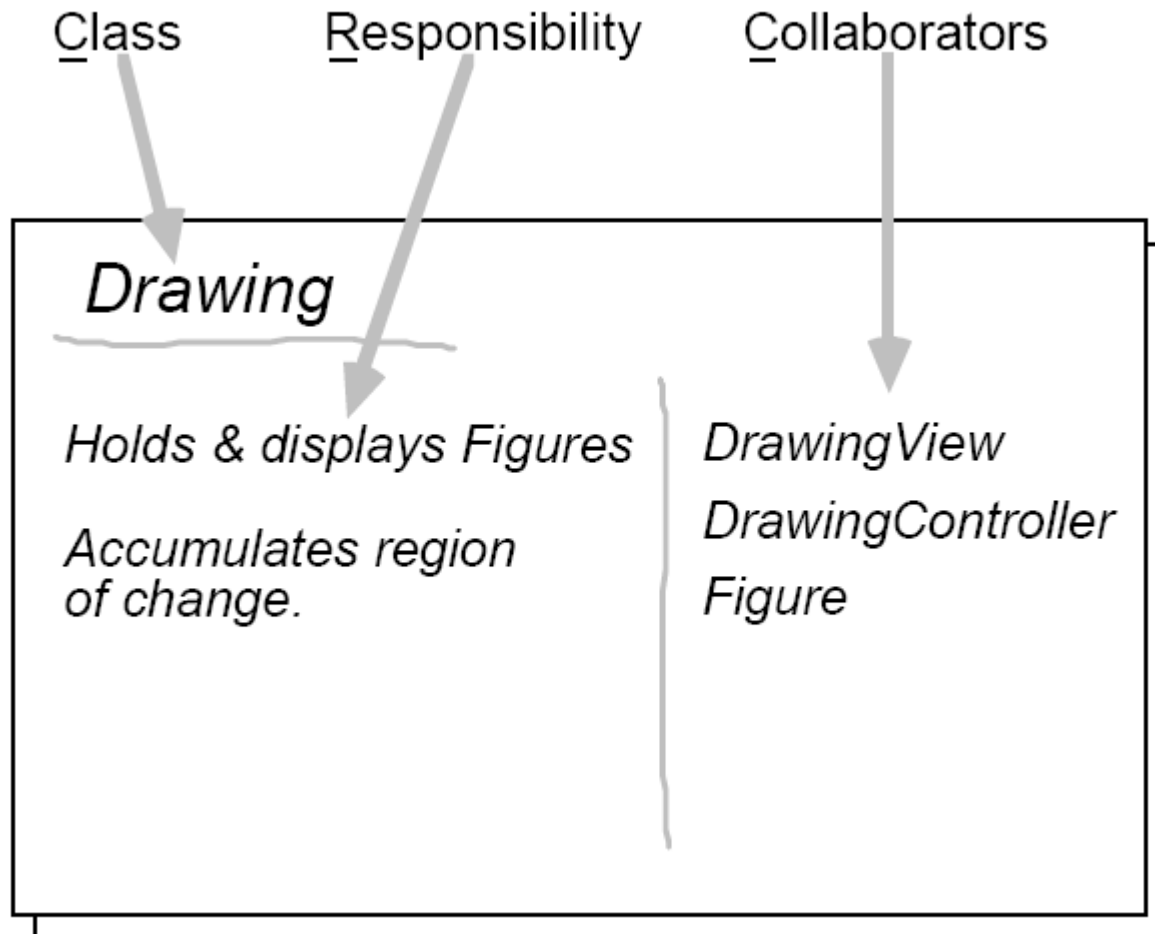
# OO Design Representation

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- Enumerates all (new) classes.
- Defines responsibilities assumed by members of each class.
- Describes collaborations through which responsibilities are discharged.

# Introducing CRC Cards

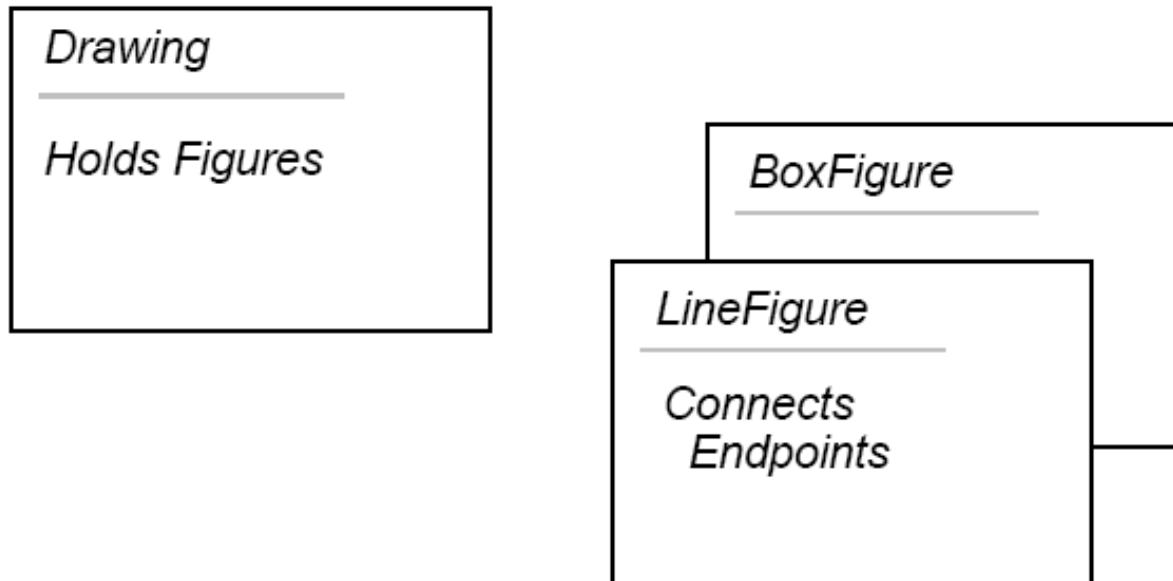
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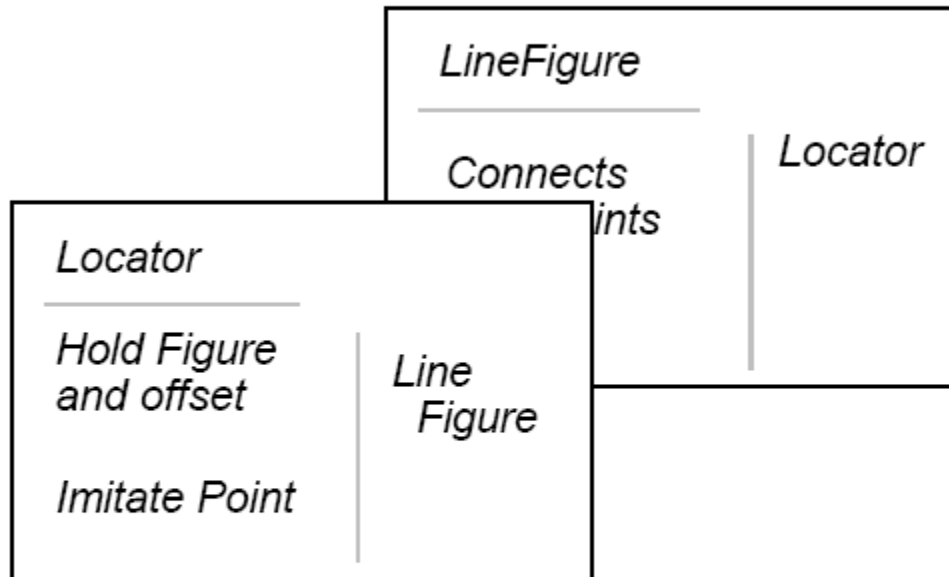
## Step 1: Start With Knowns



- A Drawing is composed of Figures
- Figures come in several kinds

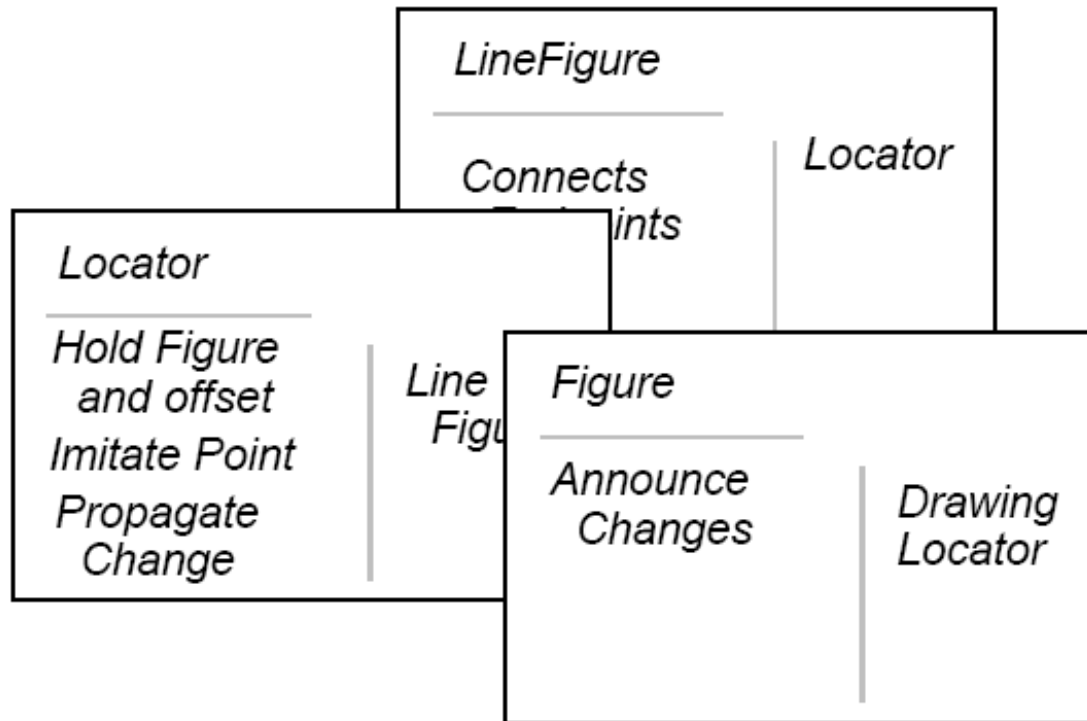
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## Step 2: Hypothesize Support



- A line may connect to other figures
- A "smart" point does the work

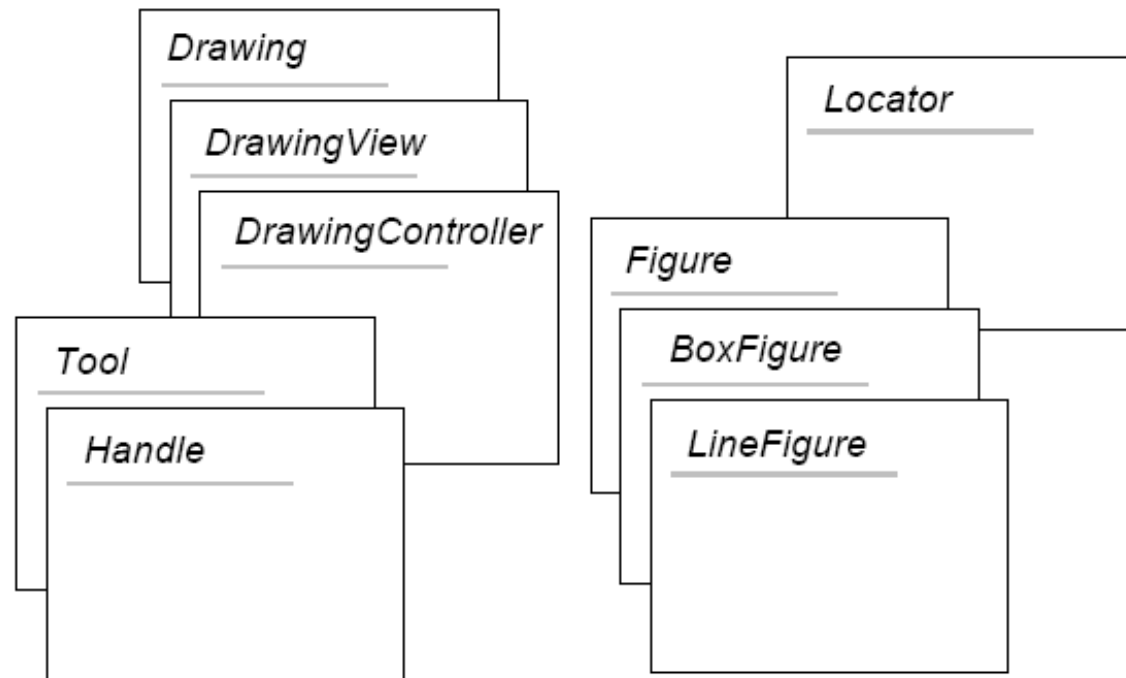
### Step 3: Test with Scenarios



- Figures notify the Drawing and dependent Locators when moved.
- Change propagates through Locators



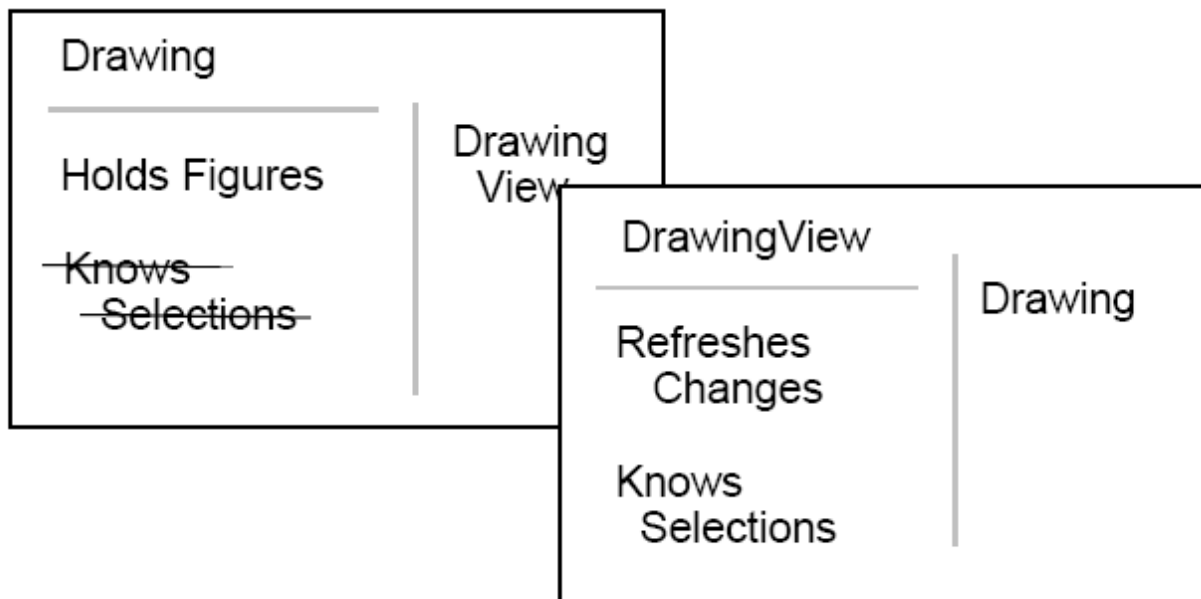
## Step 4: Try Various Groupings



- A Handle is like a Tool ...
- Locators are quite unique ...

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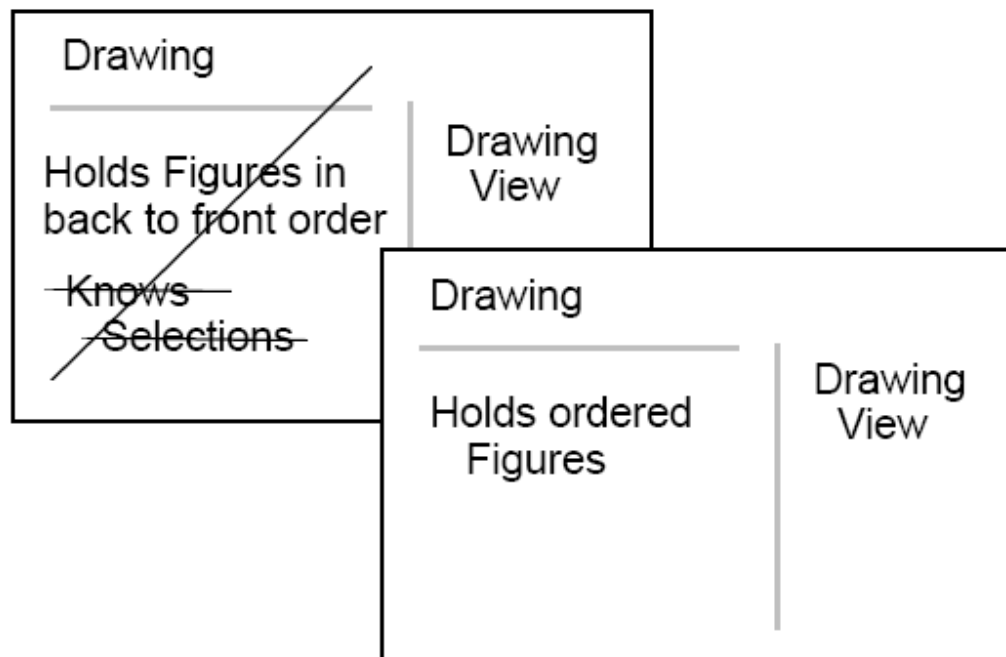
## Step 5: Redistribute Responsibilities



- Selections are kept in the View
- Selections won't be saved with a Drawing

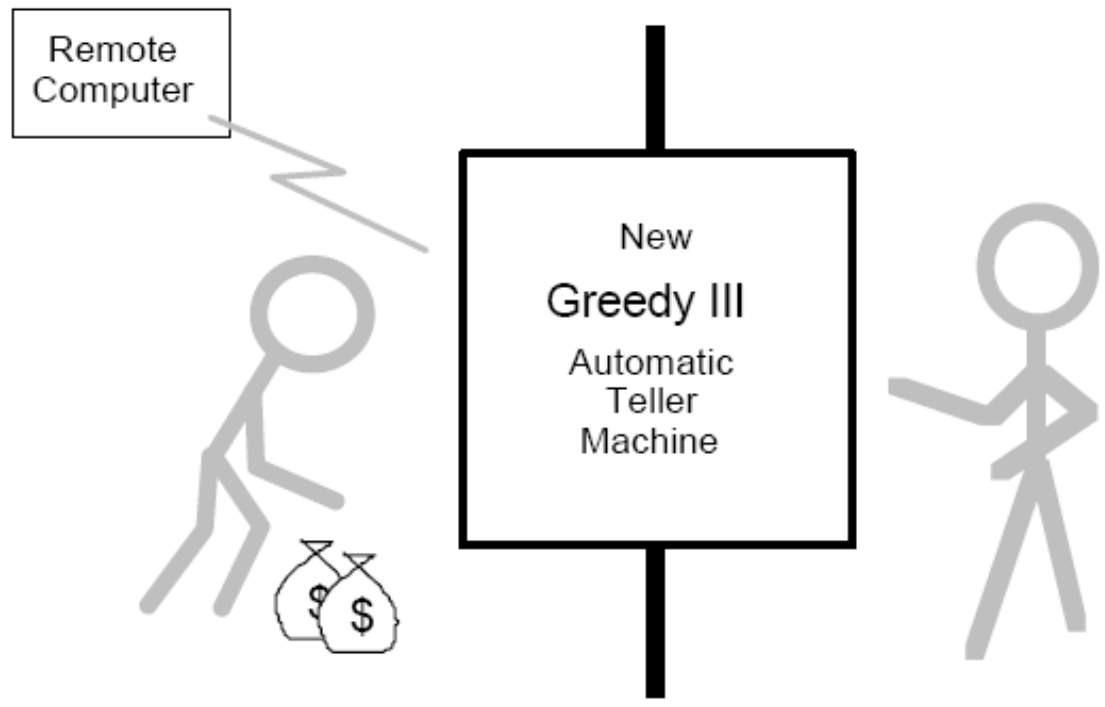
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## Step 6: Rewrite for Clarity



- It is important that Figures are ordered

- Design Exercise (Requirements)



# Requirements Statement for Example ATM System

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The software to be designed will control a simulated automated teller machine (ATM) having a magnetic stripe reader for reading an ATM card, a customer console (keyboard and display) for interaction with the customer, a slot for depositing envelopes, a dispenser for cash (in multiples of \$20), a printer for printing customer receipts, and a key-operated switch to allow an operator to start or stop the machine. The ATM will communicate with the bank's computer over an appropriate communication link. (The software on the latter is not part of the requirements for this problem.)

The ATM will service one customer at a time. A customer will be required to insert an ATM card and enter a personal identification number (PIN) - both of which will be sent to the bank for validation as part of each transaction. The customer will then be able to perform one or more transactions. The card will be retained in the machine until the customer indicates that he/she desires no further transactions, at which point it will be returned - except as noted below.

# The ATM must be able to provide the following services :

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- A customer must be able to make a **cash withdrawal** from any suitable account linked to the card, in multiples of \$20.00. Approval must be obtained from the bank before cash is dispensed.
- A customer must be able to make a **deposit** to any account linked to the card, consisting of cash and/or checks in an envelope. The customer will enter the amount of the deposit into the ATM, subject to manual verification when the envelope is removed from the machine by an operator. Approval must be obtained from the bank before physically accepting the envelope.
- A customer must be able to make a **transfer of money** between any two accounts linked to the card.
- A customer must be able to make a **balance inquiry** of any account linked to the card.
- A customer must be able to **abort a transaction** in progress by pressing the Cancel key instead of responding to a request from the machine.
- The ATM will **communicate each transaction to the bank** and obtain verification that it was allowed by the bank. Ordinarily, a transaction will be considered complete by the bank once it has been approved. In the case of a deposit, a second message will be sent to the bank indicating that the customer has deposited the envelope. (If the customer fails to deposit the envelope within the timeout period, or presses cancel instead, no second message will be sent to the bank and the deposit will not be credited to the customer.)

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If the bank determines that the customer's **PIN is invalid**, the customer will be required to re-enter the PIN before a transaction can proceed. If the customer is unable to successfully enter the PIN after three tries, the card will be permanently retained by the machine, and the customer will have to contact the bank to get it back.

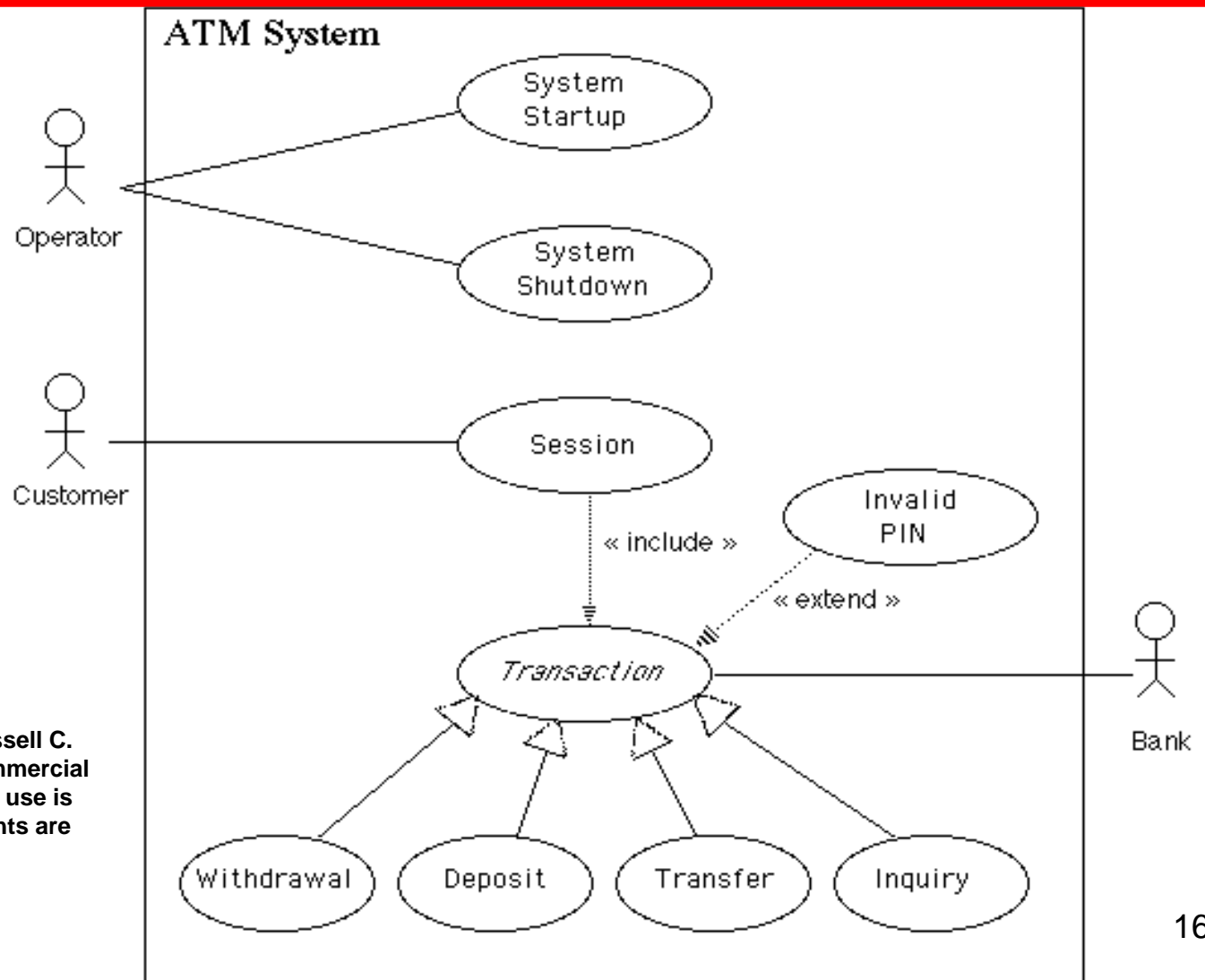
If a **transaction fails** for any reason other than an invalid PIN, the ATM will display an explanation of the problem, and will then ask the customer whether he/she wants to do another transaction.

The ATM will provide the customer with a **printed receipt** for each successful transaction, showing the date, time, machine location, type of transaction, account(s), amount, and ending and available balance(s) of the affected account ("to" account for transfers).

The ATM will have a **key-operated switch** that will allow an operator to start and stop the servicing of customers. After turning the switch to the "on" position, the operator will be required to verify and enter the total cash on hand. The machine can only be turned off when it is not servicing a customer. When the switch is moved to the "off" position, the machine will shut down, so that the operator may remove deposit envelopes and reload the machine with cash, blank receipts, etc.

The ATM will also maintain an **internal log of transactions** to facilitate resolving ambiguities arising from a hardware failure in the middle of a transaction. Entries will be made in the log when the ATM is started up and shut down, for each message sent to the Bank (along with the response back, if one is expected), for the dispensing of cash, and for the receiving of an envelope. Log entries may contain card numbers and dollar amounts, but for security will *never* contain a PIN.

# DCU



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# Classes

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- Class ATM
- Boundary/entity objects - component parts of the ATM:
  - Class CardReader; Class CashDispenser; Class CustomerConsole; Class EnvelopeAcceptor ; Class Log ; Class NetworkToBank ; Class OperatorPanel; Class ReceiptPrinter
- Controller objects corresponding to the various use cases:
  - Class Session
  - Class Transaction
  - Class Withdrawal
  - Class Deposit
  - Class Transfer
  - Class Inquiry
- Entity objects found necessary when assigning responsibilities to other objects:
  - Class Balances; Class Card; Class Message; Class Receipt; Class Status

# Classe ATM

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## Responsibilities

Start up when switch is turned on

Shut down when switch is turned off

Start a new session when card is  
inserted by customer

Provide access to component parts for  
sessions and transactions

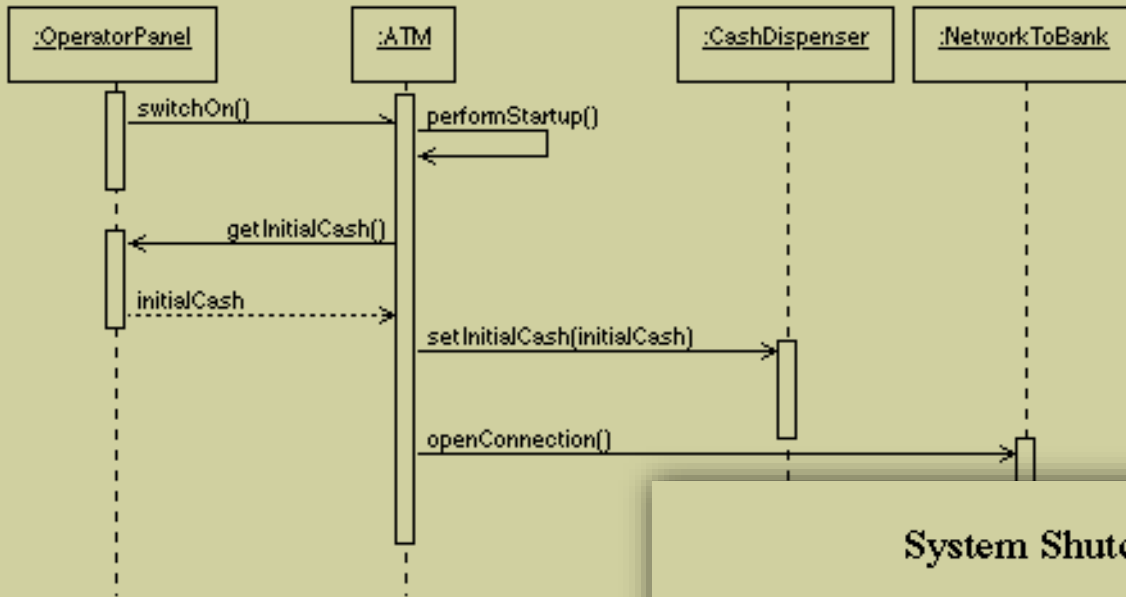
## Collaborators

[OperatorPanel](#)  
[CashDispenser](#)  
[NetworkToBank](#)

[NetworkToBank](#)

[CustomerConsole](#)  
[Session](#)

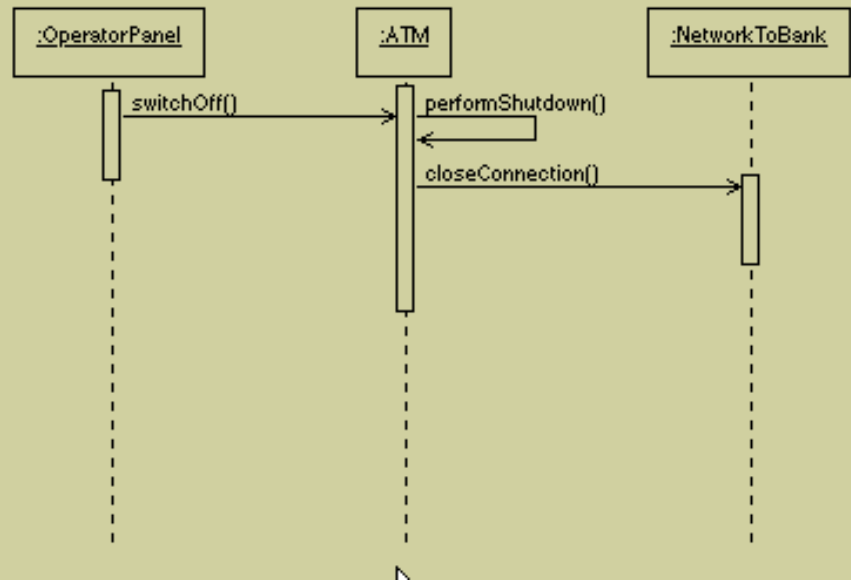
## System Startup Sequence Diagram



ATM

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## System Shutdown Sequence Diagram



# Classe CardReader

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## Responsibilities

Tell ATM when card is inserted

Read information from card

Eject card

Retain card

## Collaborators

[ATM](#)

[Card](#)

# Classe CashDispenser

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## Responsibilities

Keep track of cash on hand, starting with initial amount

Report whether enough cash is available

Dispense cash

## Collaborators

[Log](#)

# Classe CustomerConsole

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## Responsibilities

Display a message

Display a prompt, accept a PIN from keyboard

Display a prompt and menu, accept a choice from keyboard

Display a prompt, accept a dollar amount from keyboard

Respond to cancel key being pressed by customer

## Collaborators

# Classe EnvelopeAcceptor

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## Responsibilities

Accept envelope from customer;  
report if timed out or cancelled

## Collaborators

[Log](#)

# Classe Log

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## Responsibilities

Log messages sent to bank

Log responses from bank

Log dispensing of cash

Log receiving an envelope

## Collaborators



# Classe NetworkToBank

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## Responsibilities

Initiate connection to bank at startup

Send message to bank and wait for response

Terminate connection to bank at shutdown

## Collaborators

Message

Log

Balances

Status

# Classe OperatorPanel

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## Responsibilities

Inform ATM of changes to state of switch

Allow operator to specify amount of initial cash

## Collaborators

ATM

# Classe ReceiptPrinter

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## Responsibilities

Print receipt

## Collaborators

[Receipt](#)

# Class Session

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## Responsibilities

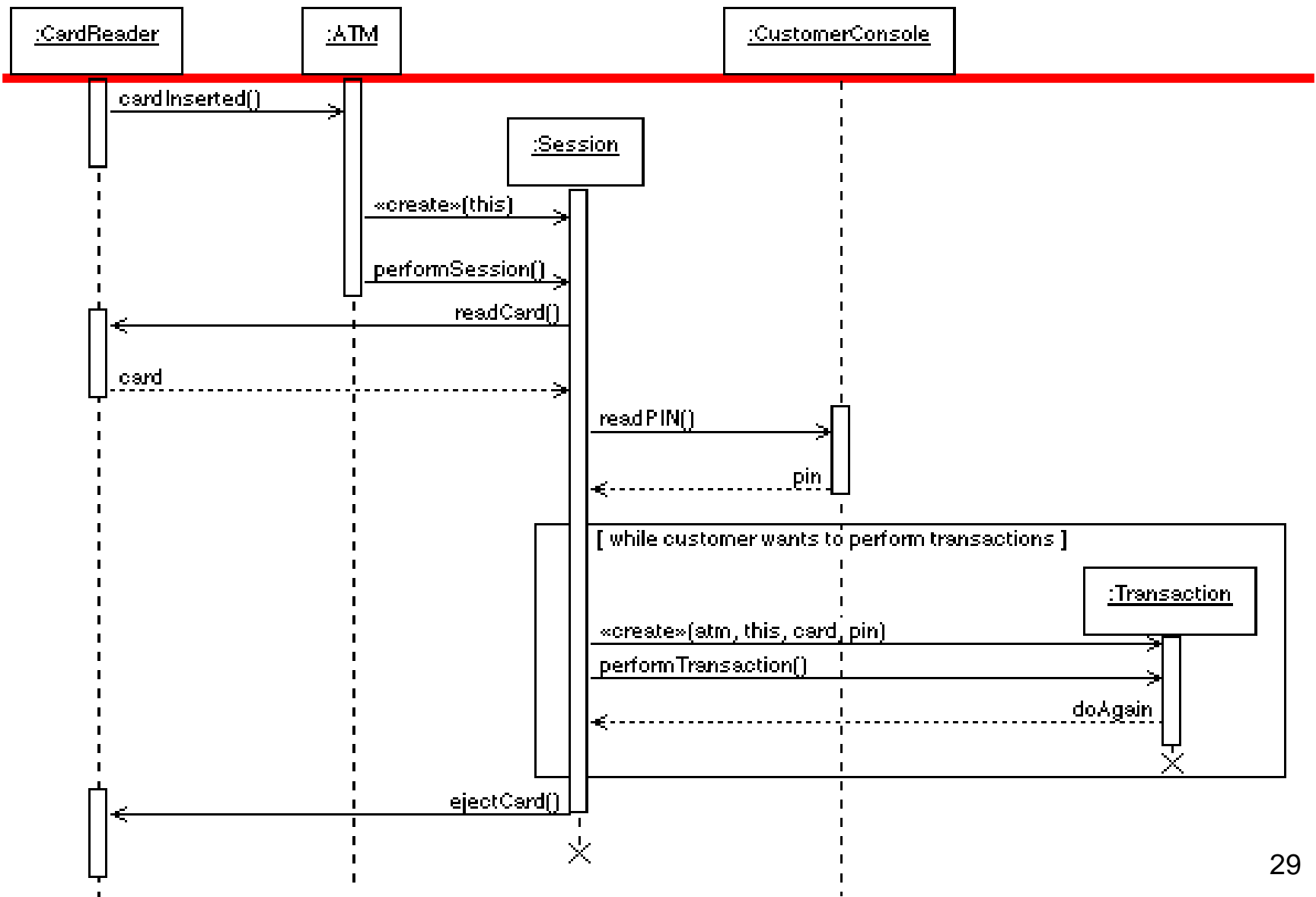
Perform session use case

Update PIN value if customer has to re-enter it

## Collaborators

ATM  
CardReader  
Card  
CustomerConsole  
Transaction

# Session Sequence Diagram



# Classe Transaction

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## Responsibilities

Allow customer to choose a type of transaction

Perform Transaction Use Case

Perform invalid PIN extension

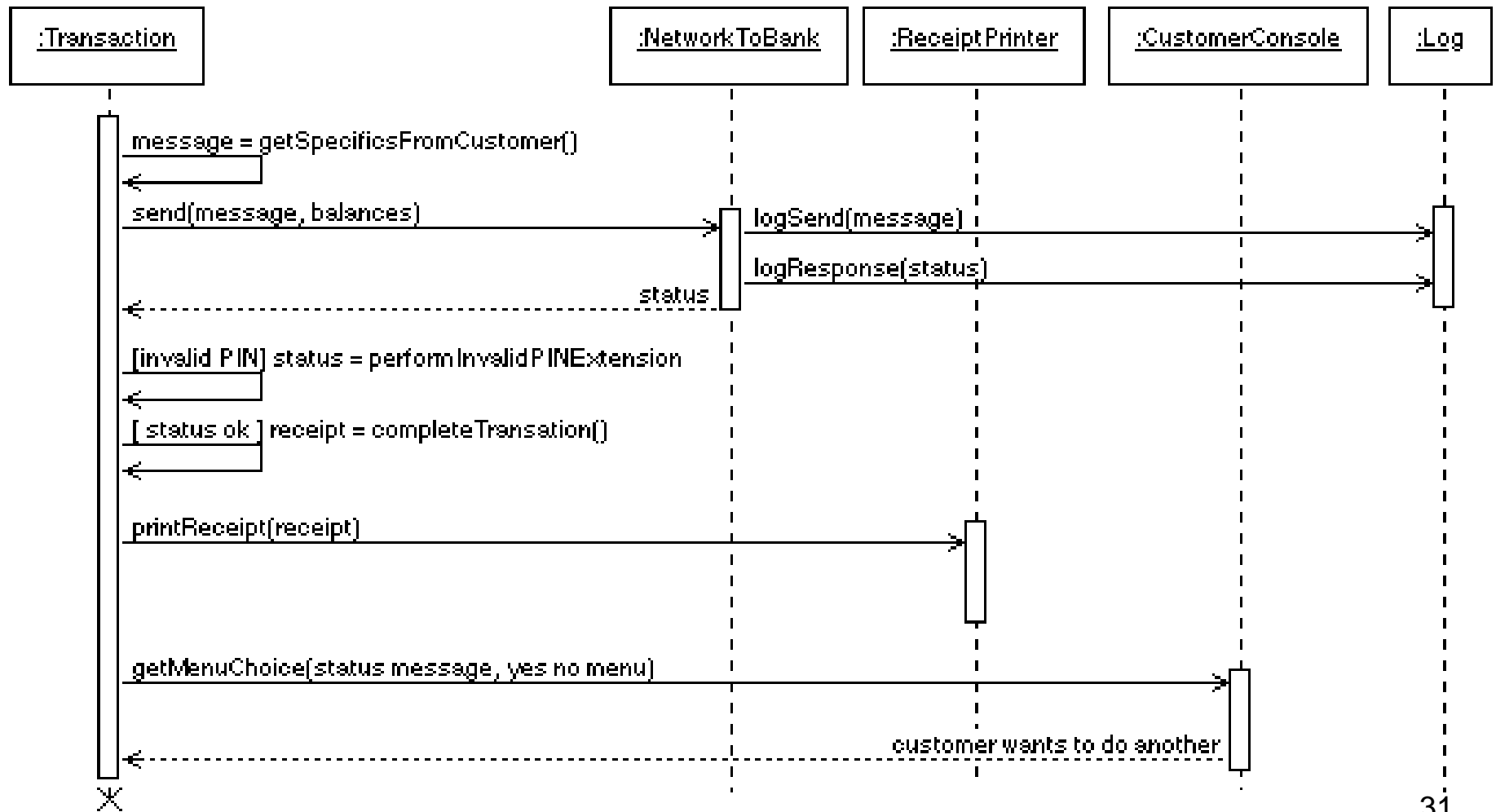
## Collaborators

ATM  
CustomerConsole  
Withdrawal  
Deposit  
Transfer  
Inquiry

ATM  
CustomerConsole  
Withdrawal  
Deposit  
Transfer  
Inquiry  
Message  
NetworkToBank  
Receipt  
ReceiptPrinter

CustomerConsole  
Session  
CardReader

# Transaction Sequence Diagram



# Classe Withdrawal

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## Responsibilities

Perform operations peculiar to withdrawal transaction use case

## Collaborators

[CustomerConsole](#)

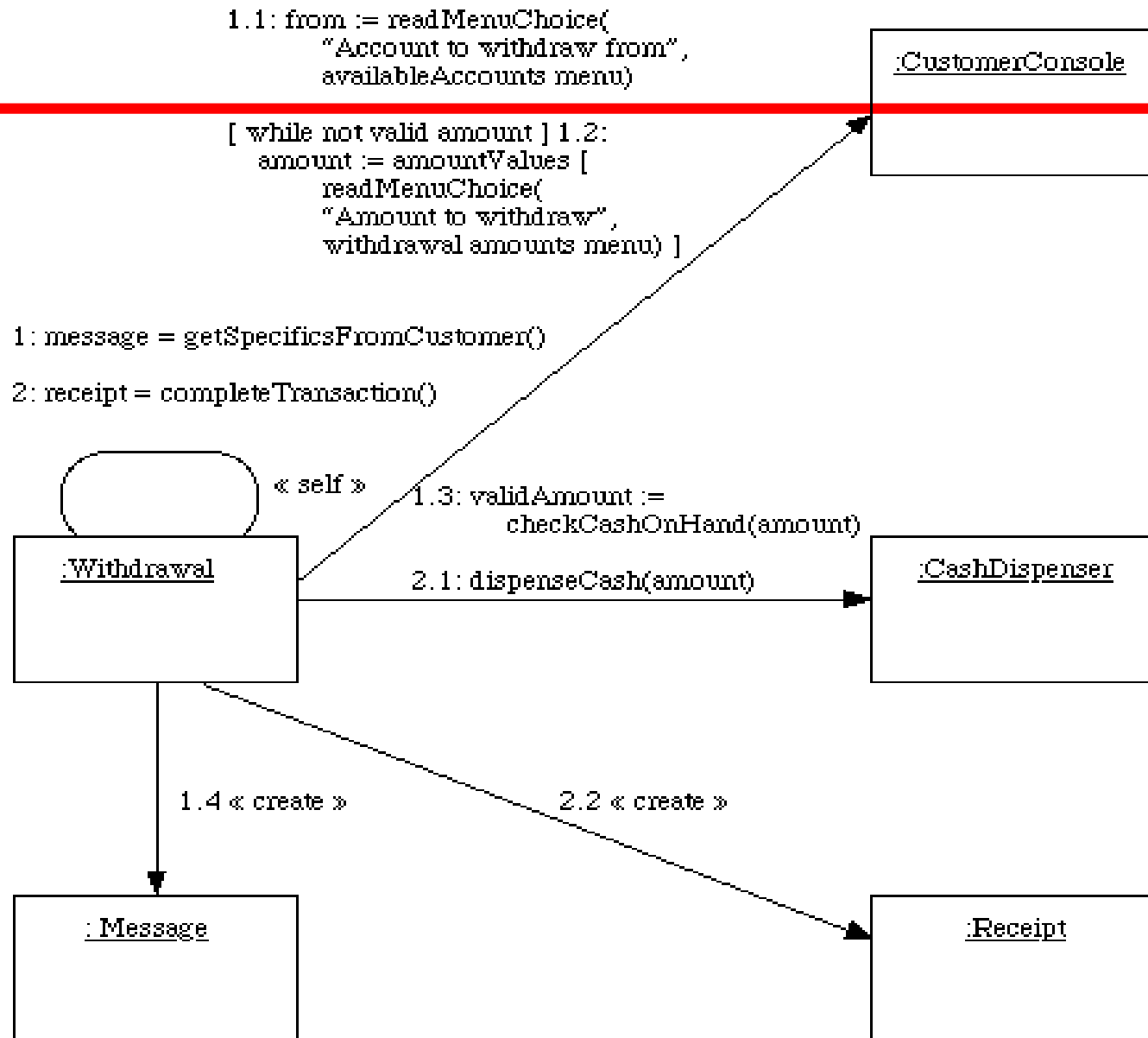
[CashDispenser](#)

[Message](#)

[Receipt](#)



## Withdrawal Transaction Collaboration



# Classe Deposit

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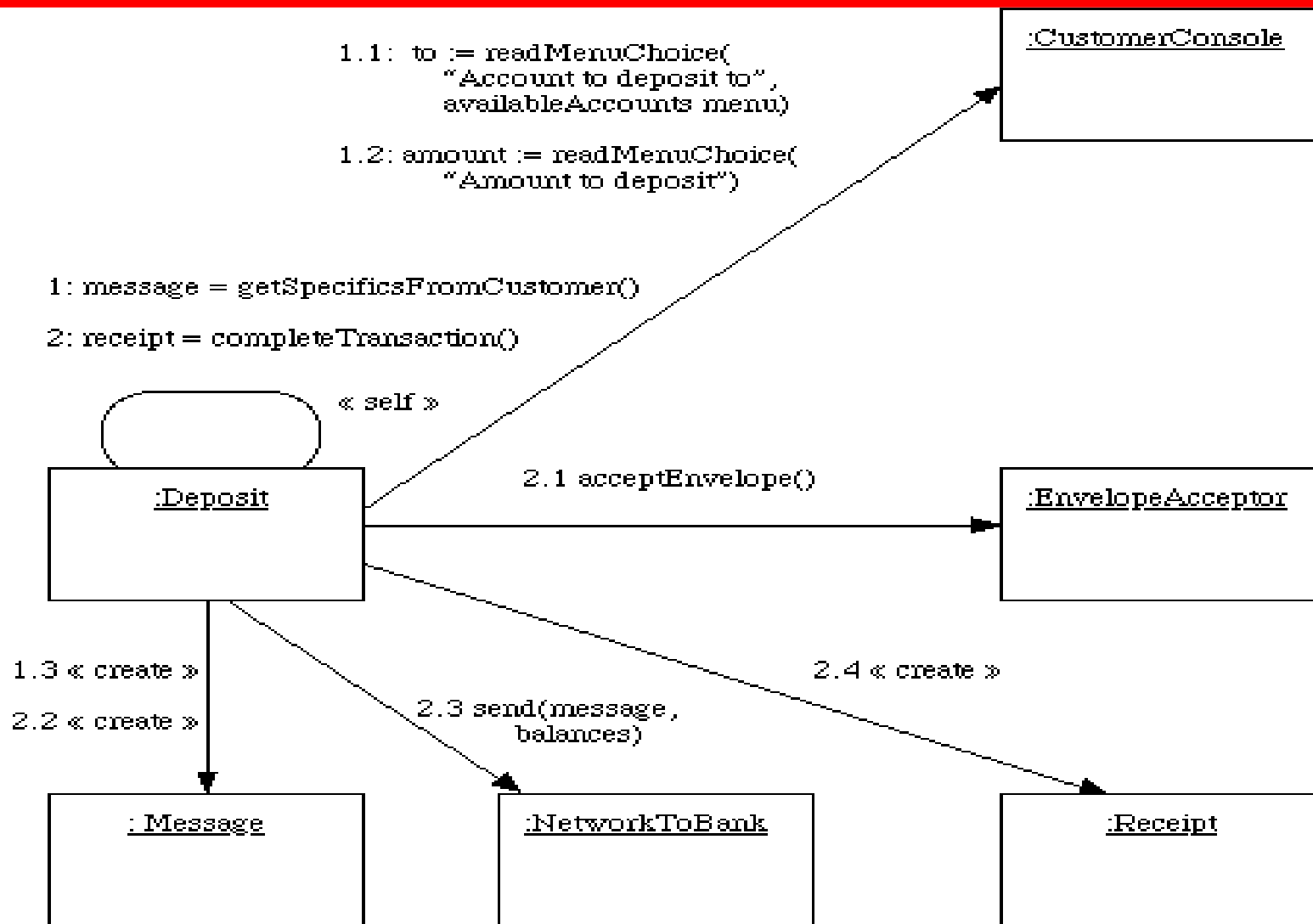
## Responsibilities

Perform operations peculiar to deposit transaction use case

## Collaborators

[CustomerConsole](#)  
[Message](#)  
[EnvelopeAcceptor](#)  
[Receipt](#)

## Deposit Transaction Collaboration



# Classe Transfer

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## Responsibilities

Perform operations peculiar to transfer transaction use case

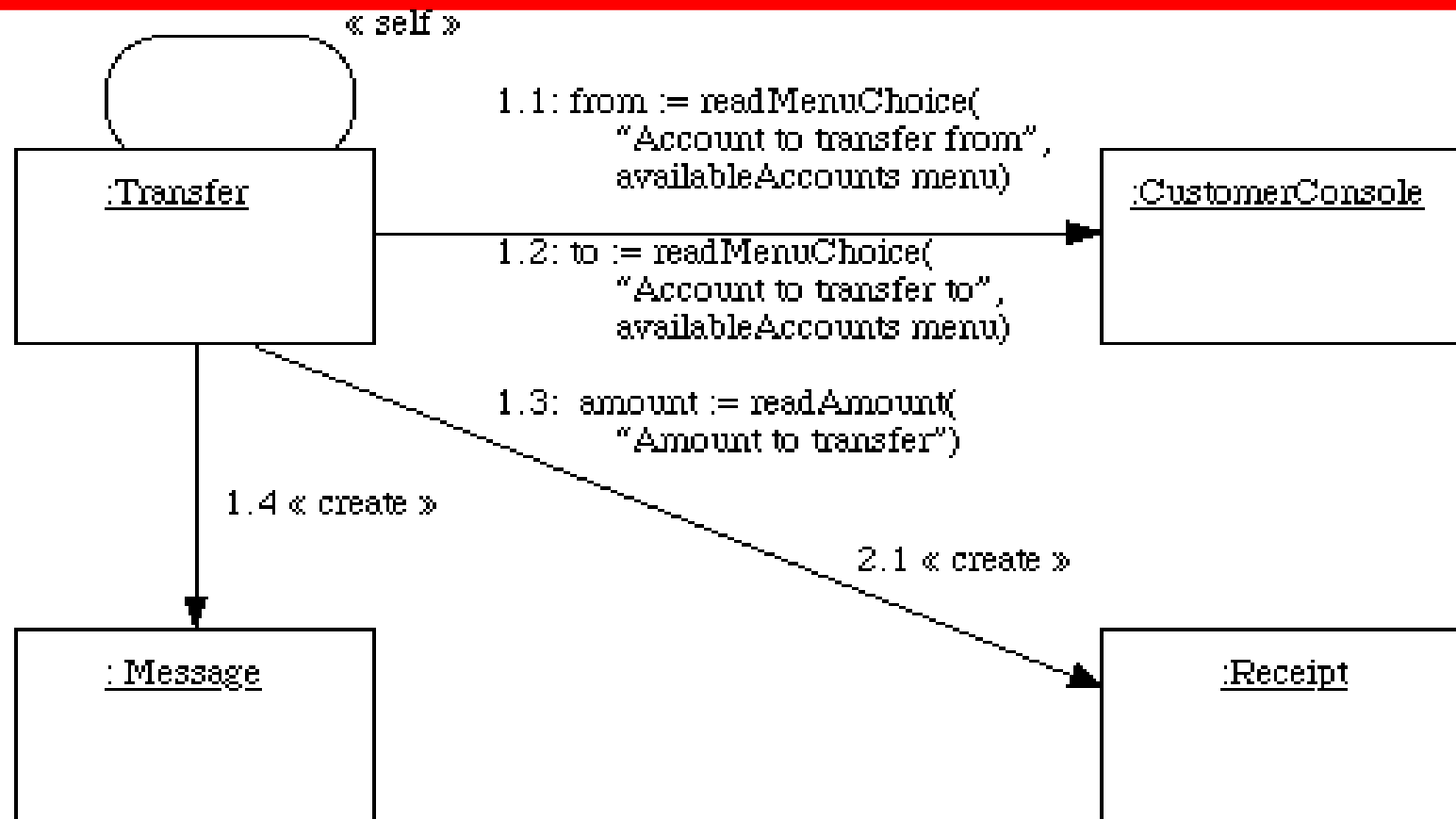
## Collaborators

[CustomerConsole](#)  
[Message](#)  
[Receipt](#)

# Transfer Transaction Collaboration

1: message = getSpecificsFromCustomer()

2: receipt = completeTransaction()



# Classe Inquiry

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## Responsibilities

Perform operations peculiar to inquiry transaction use case

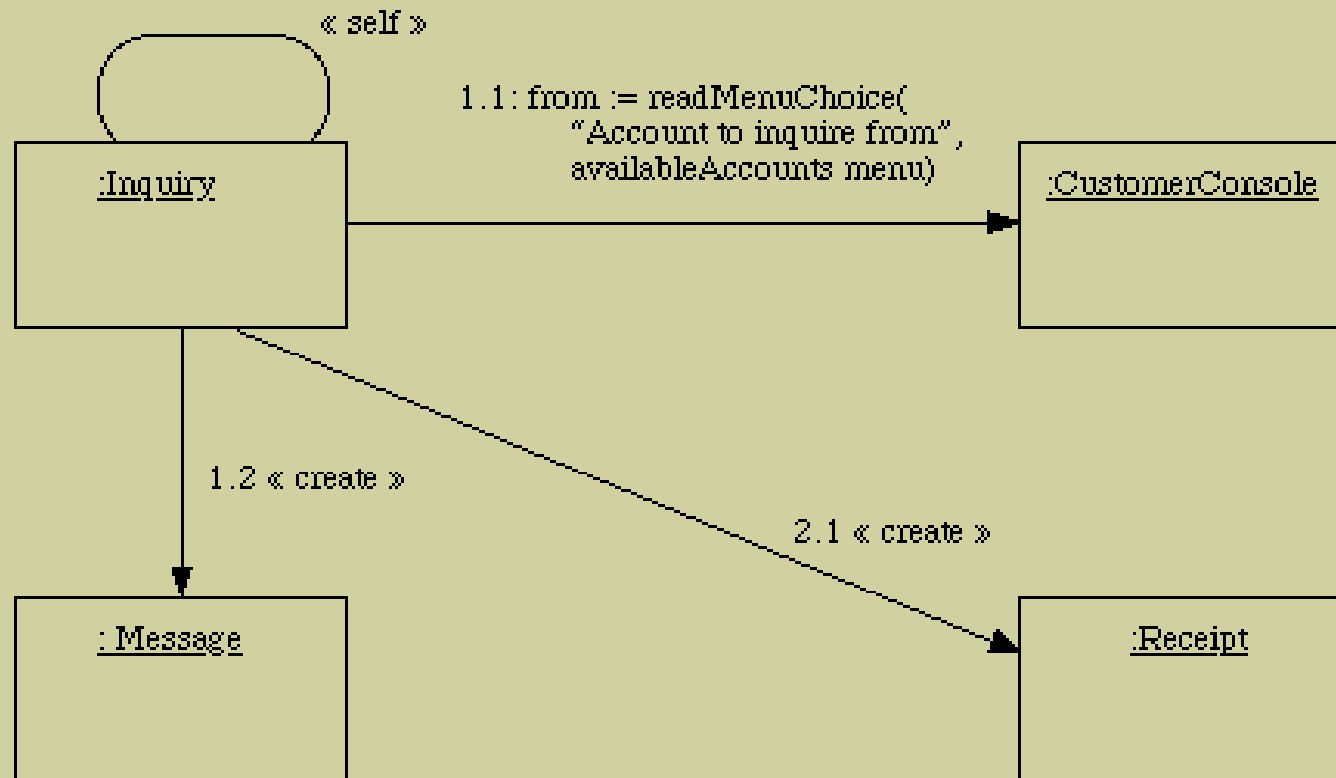
## Collaborators

[CustomerConsole](#)  
[Message](#)  
[Receipt](#)

## Inquiry Transaction Collaboration

1: message = getSpecificsFromCustomer()

2: receipt = completeTransaction()



# Classe Balances

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## Responsibilities

Represent account balance  
information returned by bank

## Collaborators



# Classe Card

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## Responsibilities

## Collaborators

Represent information encoded on customer's ATM card

# Classe Message

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## Responsibilities

Represent information to be sent  
over network to bank

## Collaborators

# Classe Receipt

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## Responsibilities

## Collaborators

Represent information to be printed  
on a receipt

# Classe Status

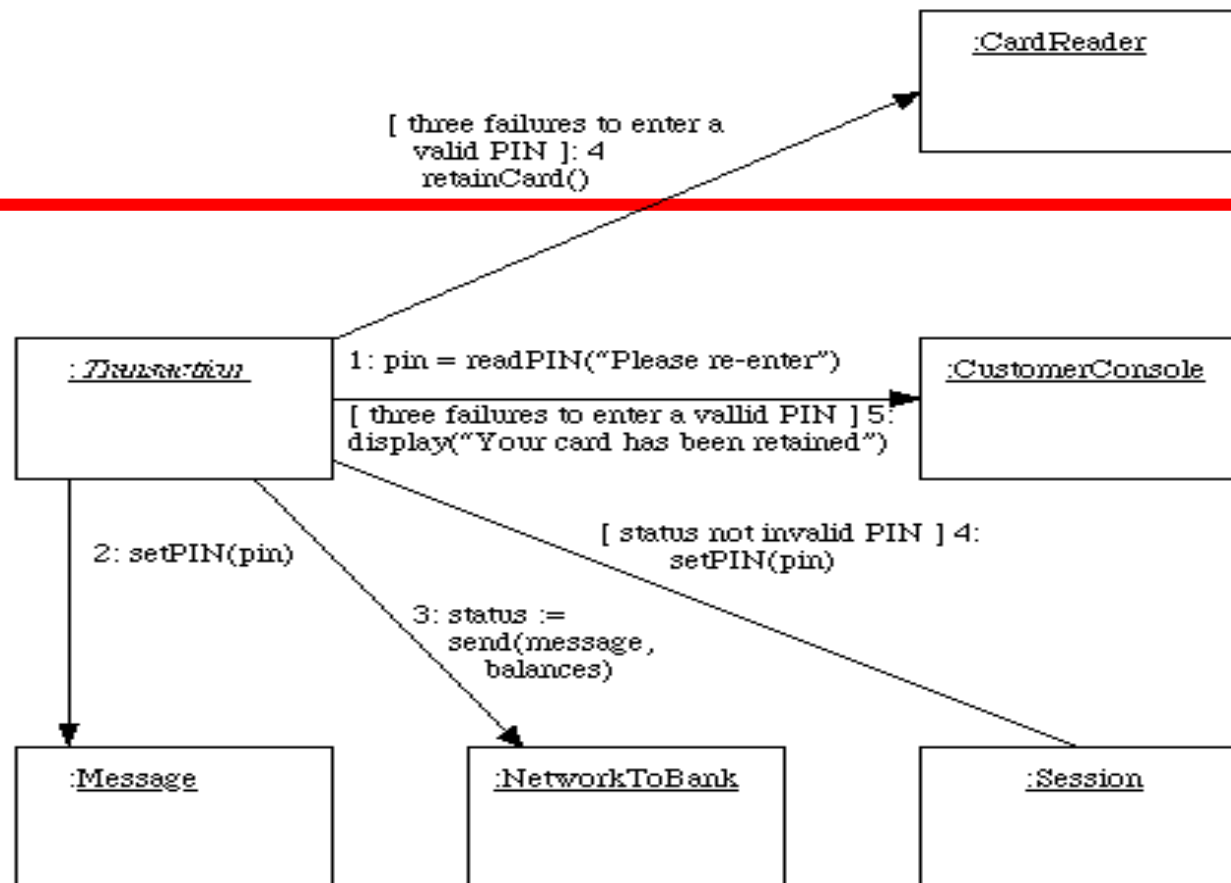
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## Responsibilities

Represent transaction status  
information returned by bank

## Collaborators

## Invalid PIN Extension Collaboration



As soon as the customer enters a valid PIN (`send()` returns a status other than incorrect PIN, the extension is terminated. If the customer re-enters invalid PINs three times, the ATM card is retained and the extension (and session of which it is a part) is aborted. If the user presses Cancel, this extension is aborted immediately, and the transaction that initiated is aborted immediately as well.